



Limited Lifetime Warranty Non-Commercial

Horizontal & Vertical Blinds:

All Horizontal & Vertical blinds are guaranteed against original defects in materials and workmanship for as long as the original retail purchaser owns the product. CBM warrants that the bottom rails, valances, slats & cords for all horizontal blinds will not warp. Vertical Louvers must be installed 10" above and 5" in front of any electric heater(s).

Please note that exposure to direct sunlight causes vertical louvers to temporarily warp, which will straighten out when no longer exposed to direct sunlight. This characteristic is inherent in all PVC louvers.

This warranty however does not cover loss of colour intensity due to prolonged exposure to sunlight and normal loss of colour over a period of time because of wear and tear. CBM will not warrant variation in colour, grain and texture in its Classic Wood™ collection. Wood stains vary among lots and may not exactly match sample swatches.

Roller & Montage Shades:

CBM warrants all its roller shades against defects in workmanship and/or material for five (5) years from the date of purchase. This warranty does not cover curling, soiling, scratching or fading from use.

Cellaris Honeycomb & Sheer Horizontal Shades:

Cellaris™ Honeycomb & Sheer Horizontal shades are covered for all defects in material & workmanship for as long as the original retail purchaser owns the product. This warranty does not cover loss in colour intensity due to prolonged exposure to sunlight.

CBM Motors & Controls:

All motors, mechanical and electrical accessories excluding batteries are warranted by CBM for five years from the date of invoice. CBM's only obligation shall be to repair or replace defective equipment which does not conform to the warranty. CBM shall not be liable for any injury, loss or damage, direct or consequential, arising out of, or the inability to use, the equipment. Before using, the Buyer and/or the ultimate User shall determine the suitability of the product for its intended use, and the User assumes all risks and liability in connection therewith. Please refer to www.cdnblind.com for further details.

Warranty Service:

To obtain a warranty service, contact the dealer from whom you had purchased the product. Your dealer will work with CBM to promptly repair or replace the defective parts or components at no extra charge. Every warranty issue must include:

- a) Proof of purchase.
- b) A brief written report outlining the defect.

All warranty work will occur at CBM's facility when returned by the original owner to an authorized CBM dealer.

This warranty does not cover cost associated with warranty service which includes, but is not limited to, transportation costs to and from our manufacturing facility, costs of removal, re-measure or re-installation of product, or any incidental or consequential damages.

Terms & Conditions:

CBM warranty is only valid for as long as the original retail purchaser owns the product, unless otherwise stated, provided CBM recommendations were followed with regard to limitations and specifications. This warranty does not apply if the product as a whole or any of its components fails due to accident, alteration, misuse, abuse, negligence, incorrect installation or colour fading due to sunlight. Conditions and damages caused by accidents, alterations or failure to follow instructions for measurement, installation, cleaning or maintenance are excluded from the warranty. In addition, normal wear and tear is not covered by the warranty.

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